

**ANNOUNCEMENT**  
**of a seminar entitled**  
**○ *The Natural Gas Outlook and Consumer Programs and***  
***Assistance*"**  
**to be presented on September 21, 2004**  
**at the Arkansas Public Service Commission Building**  
**Little Rock, Arkansas**

The Arkansas Public Service Commission (APSC) will host a seminar on ○ *The Natural Gas Outlook and Consumer Programs and Assistance*" on September 21, 2004, in the main hearing room of the APSC Building located at 1000 Center Street in Little Rock, Arkansas. The seminar will feature national and local speakers and panelists including Energy Analyst Rebecca Followill, Chris Benson, Director, Arkansas Energy Office, and Consumer Advocate Jerry Oppenheim. The speakers and panelists will address: the national and local winter price and supply outlook for natural gas, energy efficiency and weatherization programs, customer assistance programs and services, and legislative energy policies and programs. A draft agenda is attached to this message for your review.

The seminar will begin with the first speaker at 8:30 a.m. and conclude with the final panel ending at 4:30 p.m. There is no charge for the seminar. Should you have any questions concerning the seminar, please contact David Lewis at (501) 682-5765. If you plan to attend, please RSVP by September 7, 2004 via email to Joy Rice at [joyrice@psc.state.ar.us](mailto:joyrice@psc.state.ar.us) or by phone at 501-682-5809.

Please pass this message along to others in your organization who might be interested.